

CASE STUDY

Ensuring Healthcare Security & Compliance

Learn how Concertium helped a major healthcare consulting company comply with HIPAA requirements by conducting a comprehensive risk analysis, addressing vulnerability gaps, and strengthening overall security posture.



ABOUT OUR CUSTOMER

A fast-growing healthcare consulting firm serving over 300 clients and 500 consultants, supporting some of the largest health systems and organizations in the nation with non-clinical experts.

OVERVIEW

When the largest corporate account of a growing healthcare staffing firm required all Business Associates and vendors to demonstrate compliance with privacy and HIPAA regulations, our client turned to Concertium for help.

They were fortunate to be in the midst of rapid growth yet struggling to stay on top of the ever-changing landscape of cyber threats and compliance requirements. Concerned over vulnerabilities within their environment that could potentially put protected electronic health information (ePHI) at risk, they began looking for a partner they could trust to not only identify the gaps but could also remediate all of their issues and become an extension of their team to manage cybersecurity and IT needs going forward.

AT A GLANCE

Challenges

- Difficulty keeping up with growth
- Increasing number of personal devices
- Lack of resources
- No end-to-end visibility
- Needed access controls in place
- Insufficient business continuity plan
- High risk of data exposure

Objectives

- Understand current risk and get guidance with path forward
- Mitigate existing compliance risk with engineer support
- Achieve compliance for client audit
- Gain full visibility and control of devices
- Strengthen security posture and resiliency
- Cut cyber insurance costs

RESULTS

With Concertium's assistance, the healthcare firm mitigated its compliance risks to meet its customers' HIPAA requirements, allowing the company to preserve its existing engagements and continue to grow its business securely. The vulnerability assessment and remediation efforts also reduced their cyber insurance costs, improved visibility, and control, and strengthened their overall security posture to guard against evolving threats. Concertium continues to deliver responsive 24x7x365 support to ensure that they remain protected and keep sensitive customer data secure.

SOLUTIONS & SERVICES



Comprehensive Risk Assessment

Conducted an initial assessment of their existing infrastructure and vulnerabilities



Ongoing Vulnerability Scanning

Executed continuous scanning of systems to proactively identify vulnerabilities



Remediation

Led the effort to replace over 400 potentially compromised personal devices



Back-up & Disaster Recovery

Established a reliable business continuity plan with improved back-up and recovery



Identity & User Management

Implemented better identity, access, and user policies and controls with MFA



Security Awareness Training

Organized and launched continual security training and phishing simulation campaigns



Managed Endpoint Detection & Response (MDR)

Deployed MDR to more accurately detect, investigate, and respond to evolving threats



24/7 Monitoring

Ongoing monitoring, management, and maintenance of IT infrastructure



Concertium is your complete managed IT and cybersecurity services partner equipped with the expertise and services to deliver end-to-end visibility and protection from evolving cyber threats. Through our ShieldWatch Security Suite and team of cybersecurity experts, we provide guidance to address risk and comprehensive implementation support to achieve a compliant, secure business environment. We help organizations of all sizes with proactive cybersecurity operations management, 24/7 monitoring, rapid incident detection and response, and effective remediation.